

TULSA HEALTH DEPARTMENT

2009 FOOD SAFETY SURVEY RESULTS

EXECUTIVE SUMMARY

The Tulsa Health Department (THD) recently contracted with an independent research firm to conduct a survey to understand the prevailing attitudes and opinions of its food safety training, inspection, and enforcement efforts in Tulsa County among both consumers and restaurants. Below you will find a summary of the results. To view the full report of findings please visit www.tulsa-health.org.

KEY FINDINGS FROM RESTAURANT INDUSTRY SURVEY

- **97%** of restaurants said that the current Tulsa County food code would have **NO IMPACT** on any plans to grow or expand their current restaurant operations.
- **95%** of restaurants said that the current Tulsa County food code would **NOT PREVENT** them from locating a new restaurant in Tulsa County.
- **78%** of restaurants believe the food codes in Tulsa County are about right, while 16% think they are too strict and 5% think they are too lenient.
- **86%** of restaurants believe the role of THD in training food service workers about safe food preparation and handling is **VERY IMPORTANT** (68%) or **IMPORTANT** (18%).
- **80%** of restaurants rated the THD Manager Certification Program as **VERY IMPORTANT** (61%) or **IMPORTANT** (19%) .
- **82%** of restaurants believe THD should continue at the **SAME LEVEL** of restaurant inspection scrutiny as it does now while 12% think THD should be **MORE STRICT** in its inspection efforts.
- **92%** of restaurants rated their experience with THD's food safety training program as **EXCELLENT** (28%), **VERY GOOD**(36%) or **GOOD** (28%).
- **96%** of restaurants reported a positive experience with THD inspectors with 43% **EXCELLENT**, 35% **VERY GOOD**, and 18% **GOOD**.

KEY FINDINGS FROM TULSA COUNTY RESIDENTS SURVEY

- **97%** of residents believe the role of THD in training food service workers about safe food preparation and handling is **VERY IMPORTANT** (85%) or **IMPORTANT** (12%).
- **97%** of residents believe the role of THD in performing on-site restaurant inspections is **VERY IMPORTANT** (85%) or **IMPORTANT** (12%).
- **59%** of residents rate the performance of THD as **VERY GOOD** (17%) or **GOOD** (42%) in the role of inspecting and enforcing food regulations.

